**Please remember that it is mandatory that both teams have a Match Day Delegate (MDD) for all league and cup games. This is a crucial role, and each team should have two or three parents or spectators who have been explained the role are happy to take it on.**

**If necessary, the role can be taken by a coach, but he/she must stand with the spectators.**

**Primary Responsibilities**

Act as the main point of contact between the match officials and club officials from both teams. Ensure smooth communication throughout the match day. It is the MDD’s role to protect the referee and ONLY the MDD can approach the referee after the game should there be a concern/query.

Incidents/bad behaviour are rare but do happen. We can’t always control the behaviour of the opposition, but we can as a club, influence/act on the behaviour of our coaches/supporters and set up the correct match day environment so players can enjoy the game.

**2. Pre-Match Duties**

Welcome the match officials, visiting team, and spectators. Introduce themselves to the MDD from the opposition.

Make sure that there is a respect line and that the spectators are behind it.

**3. During the Match**

Stay near the pitch throughout the game to assist with any issues that may arise, such as disputes, injuries, or technical problems.

During the game, each MDD is responsible for the behaviour of their coaches and their supporters NOT the opposition’s. If the referee needs to, during a stoppage in play, they may approach the MDDs to assist them in dealing with any problems that may occur.

In the case of poor behaviour from the opposition, the MDD should address this with the MDD from that team, not with the individuals themselves. Always aim for a calm, fair resolution and report any serious incidents.

**5. Reporting**

If any serious incidents occur (e.g., misconduct, injuries, or breaches of FA rules), document the details and report them to the Club Welfare Officer immediately.